

Welcome to TokenPe. By registering as a service provider and using our platform, you agree to be bound by the following Terms & Conditions. Please read them carefully.

1. Acceptance of Terms

By creating an account and using TokenPe's services, you confirm that you have read, understood, and agree to these Terms & Conditions. If you do not agree, please do not use our platform.

2. Service Provider Obligations

- Provide accurate and up-to-date business information during registration.
- Manage your branch, services, and employee schedules accurately.
- Honour all confirmed bookings made through the platform.
- Maintain professional conduct in all customer interactions.

3. Platform Usage

- TokenPe grants you a non-exclusive, non-transferable licence to use the platform.
- You may not use the platform for any unlawful or fraudulent activities.
- You may not share your account credentials with unauthorised persons.

4. Payment Terms

TokenPe facilitates payments between customers and service providers. All payment-related disputes must be raised within 7 days of the transaction. Refunds are subject to our Refund Policy.

5. Cancellation Policy

Service providers must provide adequate notice for service cancellations. Repeated cancellations without notice may result in account suspension.

6. Intellectual Property

All content on the TokenPe platform, including logos, designs, and software, is the property of TokenPe and is protected under applicable intellectual property laws.

7. Limitation of Liability

TokenPe shall not be liable for any indirect, incidental, or consequential damages arising from the use or inability to use the platform.

8. Termination

TokenPe reserves the right to suspend or terminate your account if you violate these terms or engage in conduct that is harmful to customers, other providers, or the platform.

9. Changes to Terms

We may update these Terms & Conditions from time to time. Continued use of the platform after changes constitutes your acceptance of the new terms.

10. Governing Law

Terms & Conditions

These terms are governed by the laws of India. Any disputes shall be subject to the exclusive jurisdiction of courts in India.

Contact Us

For any questions regarding these terms, please contact us at support@tokenpe.com